



THOMAS DE CLERCK

CCO & FOUNDER

GLAD YOU ARE HERE

CUMUL.IO

DATA TALKS 2018

Thanks for coming: APROPLAN, B-Hive, Boobook, ClearFacts, Crunch Analytics, Cubigo, Customs4Trade, Data Minded, Digipolis, d!nk, Dropsolid, Efficado, EventPulse, Field&Concept, FOD Economie, Forganiser, Globis, Halito!, Hatch Software, Hint!, HRlinkIT, Huvengi, Icometrix, In The Pocket, iReachm, JSM, KBC, Mederi, MobieTrain, Mylène, nexxworks, Omnicasa, OnlineWerkrooster.be, openthebox.be, Pencil42, Plenion, ProSoccerData, Rialto, SD Worx, Selligent, Semko, Skedify, Smartfin, Stad Antwerpen, Stad Gent, Starring Jane, Startit@KBC, SupplyStack, Survey Anyplace, Teamleader, Telenet, The Privacy Factory, Tomorrowland, TopSportsLab, Trentt, Trustteam, Vectera, Waterleau, Workero

Learn about all Things Data:

A row of yellow plastic chairs is arranged in a garden setting. The chairs are arranged in two rows, with the front row being more prominent. The background is filled with lush green foliage and trees, and the scene is bathed in a warm, golden light, suggesting a sunset or sunrise. The overall atmosphere is relaxed and outdoorsy.

from keynote speakers and
from each other
in a laid-back setting

What to expect

DATA TALKS TIMELINE



Dropsolid

Data-Driven
Decision Making

14h45 - 15h15

Aproplan

Data Integration
in SaaS

15h15 - 15h45

30' Break

Drink, Mingle,
& Share

15h45 - 16h15

What to expect

DATA TALKS TIMELINE



Our SaaS Checklist

KAREL

16h20 - 16h40

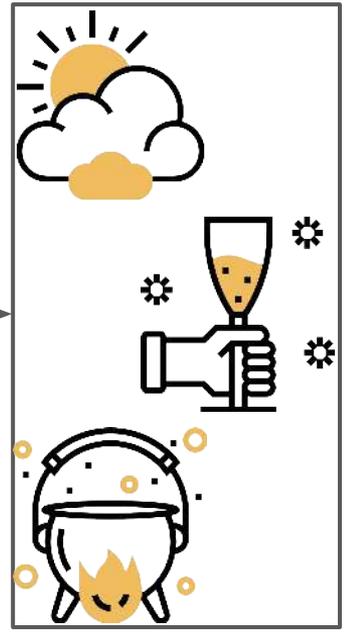


Cumul.io Product Roadmap

HAROEN

16h40 - 17h00

Networking



Learn from each other

CONVERSATION STARTERS

Rob Vanden Broucke

FOD Economie

Bea Cleeren

KBC





DOMINIQUE DE COOMAN

CEO & FOUNDER



THE FREEDOM
TO MAKE DIGITAL
BUSINESS EASY



DropSolid

The Digital Business Company



DROPSOLID WITH CUMUL.IO

How to make data driven
decisions



Dropsolid

Makkelijk Digitaal Ondernemen

DOMINIQUE DE COOMAN

- CEO & Founder Dropsolid
- Background
 - Drupal development (+12j)
 - Drupal opensource community (+10j)
 - Startup/Scale up community (SaaS/PaaS) (+5j)
- Interests
 - Digital business models
 - Digital technologies
 - Helping customers and community



Twitter: dominiquedc

Linkedin: www.linkedin.com/in/dominiquedecooman

DROPSOLID

- Dropsolid – Digital business company
 - Founded 2013
 - +60 employees
 - Mission: Making digital business easy
 - Vision: Creating value, time & freedom
- Products & Services
 - Strategy
 - Development services
 - PaaS
 - SaaS
- Dropsolid.com
 - Hosts +1000 web applications
 - 3 market segments (Enterprise, mid market, SME/indy)
 - +600 customers
 - 2 offices (Ghent, Hasselt)



SUMMARY

- Why is data so important?
- Multiple business models
- Data Everywhere
 - Sales
 - Marketing
 - Finance
 - Operations
 - Customer support
 - HR
- Conclusion



Summary

Why data?

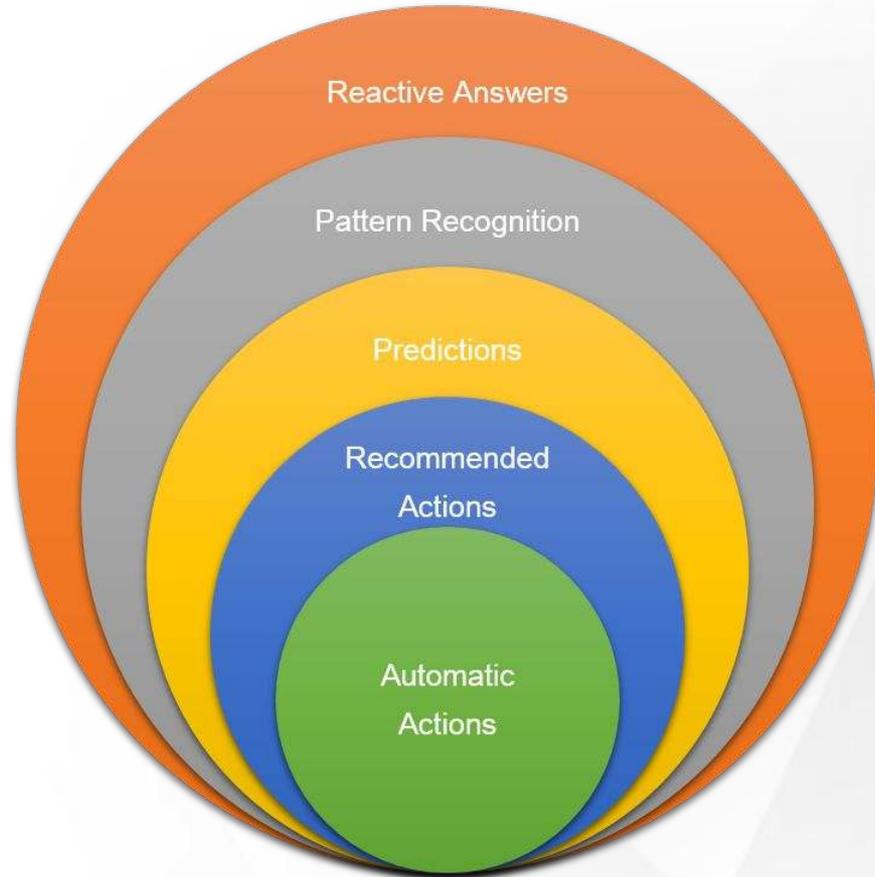
Vision mission values

1

2

3

WHY DATA?





Multiple business models

Why data?

1

2

3

Data everywhere

MULTIPLE BUSINESS MODELS

Dropsolid

The Digital Business Company

WAAR STAAT UW BEDRIJF IN ZIJN DIGITALE REIS?

Dropsolid begeleidt bedrijven op elk niveau stap voor stap in hun digitale reis. Ontdek op welk punt uw organisatie zich bevindt:



Website met jouw verhaal om de eerste klanten aan te trekken.

Indicators gebaseerd op verkeer.

GA NAAR LEVEL 1

BASIC



Een marketingplan en designwebsite die uw bedrijf de juiste uitstraling geeft.

Indicators gebaseerd op aantal aanvragen.

GA NAAR LEVEL 2

SMART



Website en online marketing met een doordachte businessstrategie.

KPI's gebaseerd op maandelijkse businesstargets.

GA NAAR LEVEL 3

OPTIMIZED



Gelintegreerd digitaal platform en digitale strategie om de markt te veroveren.

KPI's gebaseerd op businesstargets voor retentie en conversie.

GA NAAR LEVEL 4

AUTOMATED



Drupal-powered digital experience platform en digitale transformatiestrategie om een omnichannel customer journey uit te bouwen.

KPI's zijn gebaseerd op lifetime customer value en ambassadeurscore (Net Promoter Score).

GA NAAR LEVEL 5

ENGAGED

FOCUS

- Data is about answering questions
- For us it is about keeping focus
- Know what is going on (be present)
- Collaboration by being transparent
- Everybody can understand the plan
- You can make it a system





Multiple business models

Data everywhere

Questions

2

3

4

SALES

MARKETING

OPERATIONS

INFRASTRUCTURE

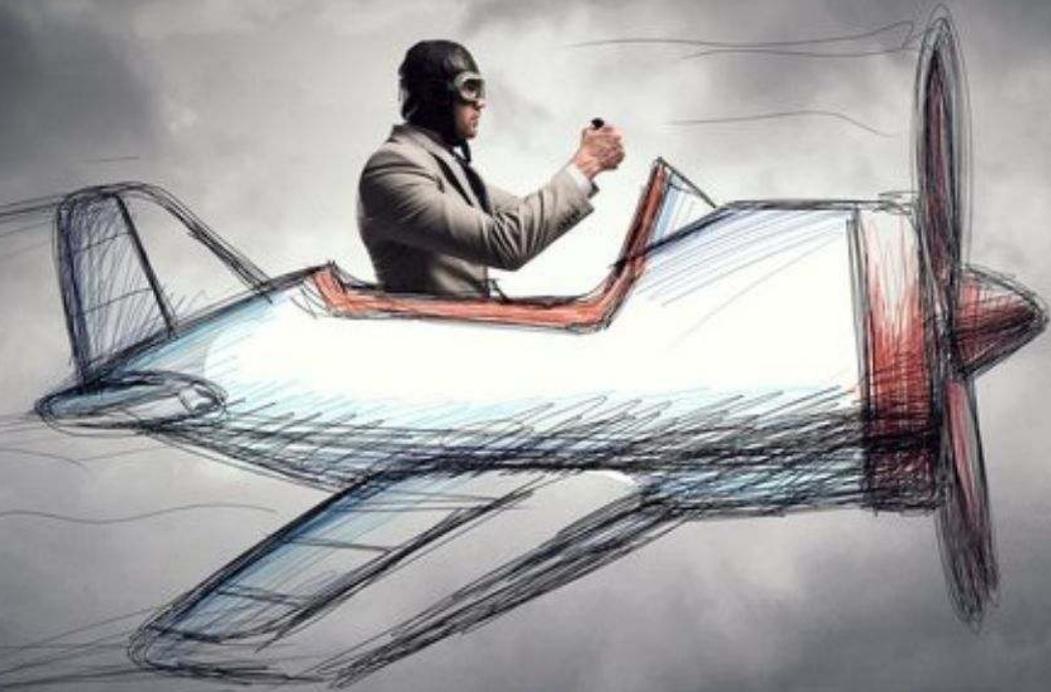
CUSTOMER SUCCESS

FINANCE

CONCLUSION

- Data is crucial to drive our business
- Data allows a more complex business model
- Complex business models allows to serve more customers personalised
- Data wins time
- Data creates transparency in the company
 - ✓ Data motivates
 - ✓ Data creates engagement
 - ✓ Data creates trust

Instead of flying blind ...



Flying Dropsolid feels like this now



END - FOLLOW US



DropSolid

Makkelijk Digitaal Ondernemen

Twitter:

- ✓ @dropsolid
- ✓ @dominiquedc

Linkedin

- ✓ <https://www.linkedin.com/company/dropsolid/>
- ✓ <https://www.linkedin.com/in/dominiquedecooman/>

Website

- ✓ <https://dropsolid.com>
- ✓ <https://dominiquedecooman.com>



BRINGING TOGETHER
ALL THE SITE
STAKEHOLDERS
AROUND THE
OBJECTIVES



OLIVIER GILLIN
CHIEF PRODUCT OFFICER



The power of integration in SaaS

Our Cumul.io integration journey



APROPLAN

aproplan.com

Data > Information > Conclusion > Action



Olivier Gillin

CHIEF PRODUCT OFFICER (CPO)

APROPLAN

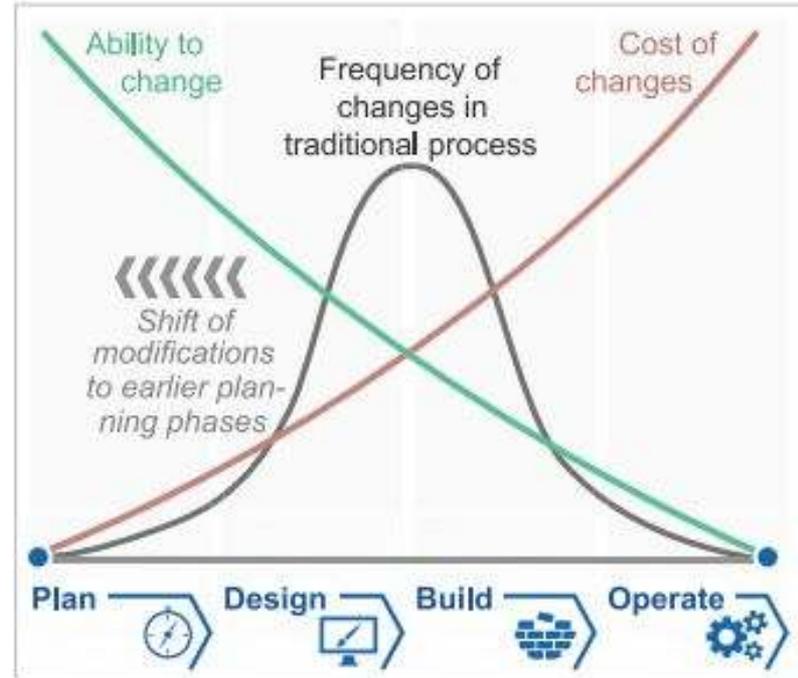
- *Engineer by training*
- *Product guy by passion*
- *BE > US > UK > SG/CN > BE*
- *Apply B2C UX to B2B products*
- *Like disrupting with tech*



aproplan.com

Cost of change

- Constant changes are a reality
- The sooner the cheaper
- Pen and Paper is a burden

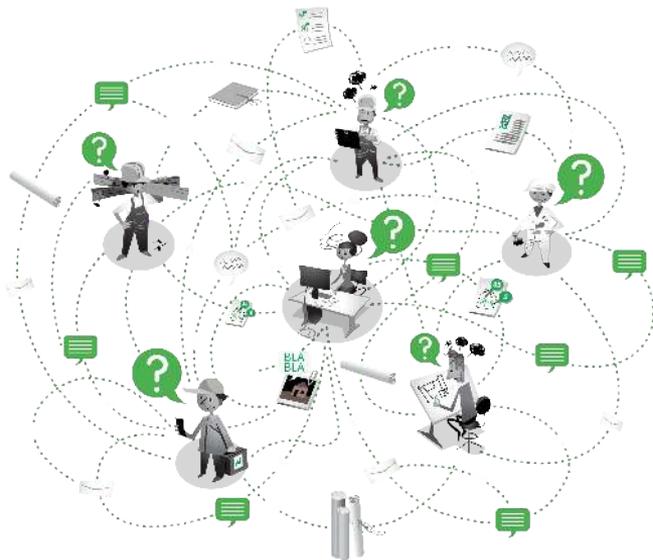


Source: World Economic Forum; The Boston Consulting Group

From Pen and Paper to digital collaboration

YESTERDAY

PEN AND PAPER
COLLABORATION



Onsite most processes always start with Pen and paper making collaboration difficult

TODAY

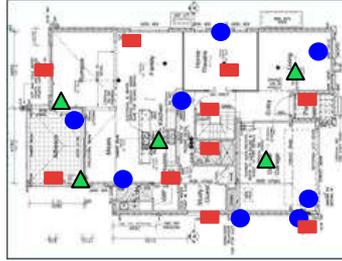
DIGITAL
COLLABORATION



Starting process digitally allows centralisation of data keeping everyone on the same page

Everyday life of a Site Manager

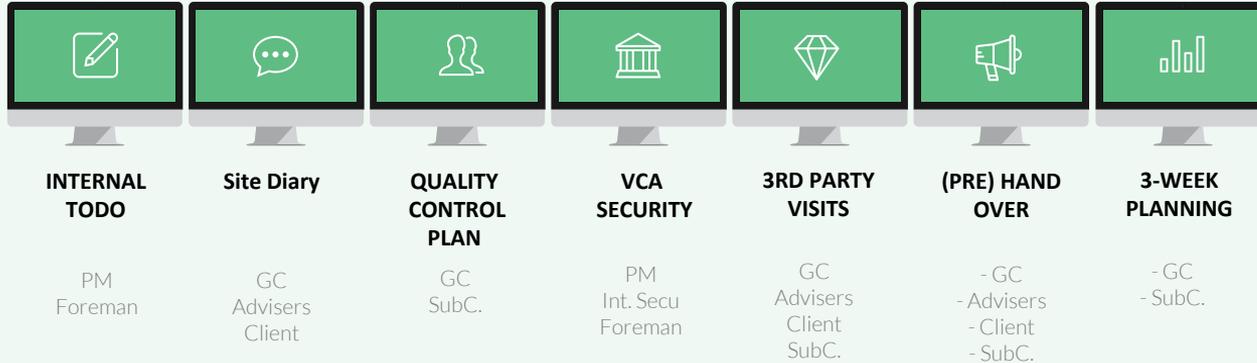
GROUND FLOOR V4.PDF



100% Overview



COMMUNICATION CHANNELS



ACTIVITIES



Best of breed strategy

Focus on your core

Leverage existing & ongoing innovation

Require smooth integration and high level of availability

Balance customisation with readily available large feature set

A (short) Integration path

+/- 3 months

Plugin with a C# backend

- Early days of the plugin > Brainstorming with Cumul.io team for the best fit
- Plugin API directly to our backend as Data sources

Challenge Display

- data based on visibility rights define in APROPLAN

Kudos to Cumul.io for

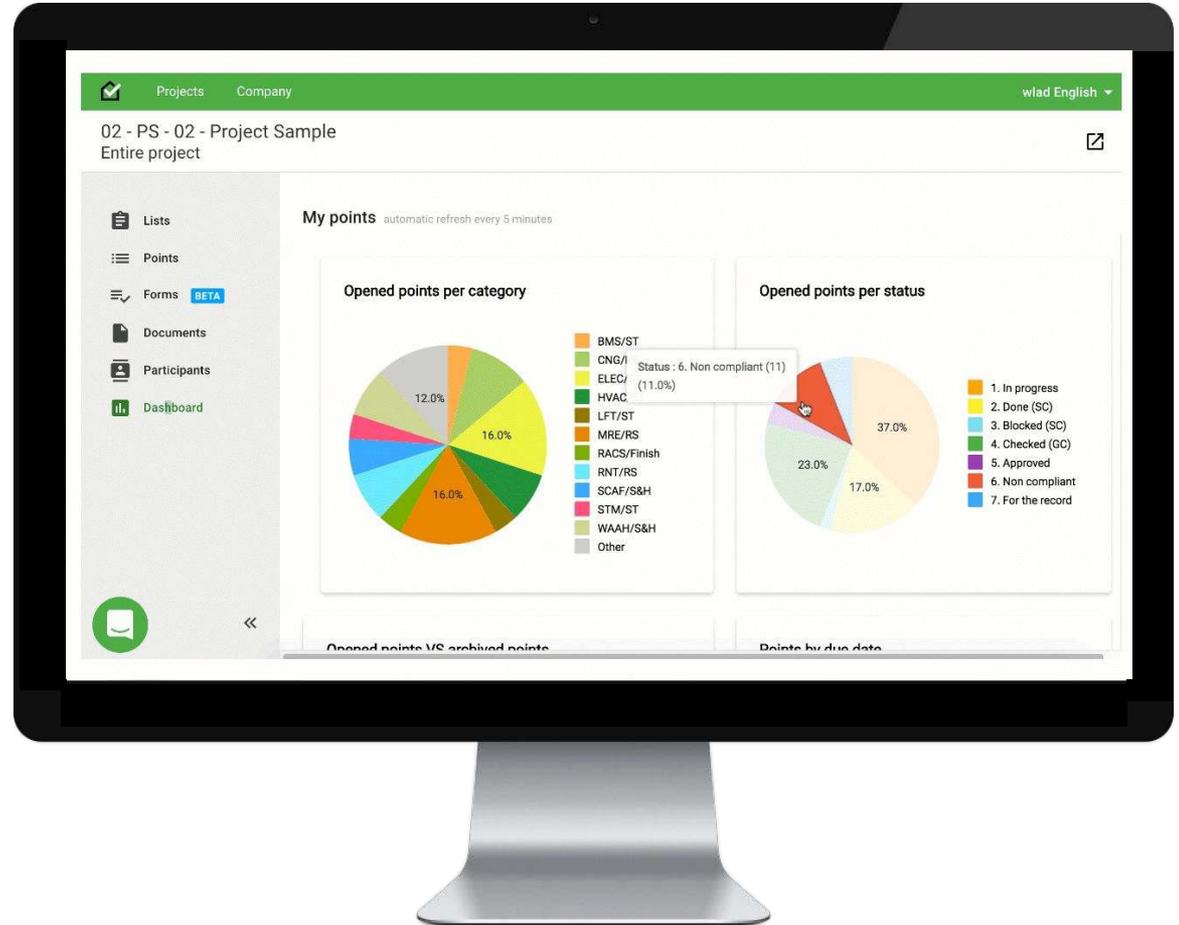
- Documentation and the SDK
- Flexibility in branding/styling using CSS

Dashboard to Decide and Act

Same authentication flow

Fully customized styling & branding

User credentials only in Aproplan



Next challenges

Creating insights across many projects

- to generate learnings and more efficiencies ...
- will require managing larger sets of data

Enhance User experience using embedded charts

- as visual reporting to transition PDF to online
- as navigation tool to go from insights to actions on the field

Thank you

Olivier Gillin

CPO APROPLAN

ogi@aproplan.com





KAREL CALLENS

CEO & FOUNDER

CUMUL.IO

OUR SaaS CHECKLIST

appear.in, asana, aws, Bitbucket, buffer, Cumul.io, Eventbrite, Facebook, github, Gmail, Google Ads, Google Analytics, Google calendar, Google Drive, inspectlet, lastpass, LinkedIn, mailchimp, pingdom, Reply, sendgrid, skype, slaask, slack, stripe, Teamleader, trackjs, Trello, Twitter, Wordpress, Youtube, Yuki & many more

slaask ?



TRACKJS

amazon web services



LastPass



SendGrid

GitHub

appear.in



asana



buffer

Cumul.io

Trello



Bitbucket

Google Analytics



Teamleader

yuki

Google Ads



Eventbrite



stripe

Reply

YouTube

maptiler

inspectlet



FACT

CUMUL.IO LOVES SAAS

HIGHLY OPINIONATED

01

MOVE FAST

- No install
- No maintenance
- Building blocks
- Faster time-to-market

02

GROW TOGETHER

- Scale worryless
- Costs in line with usage
- Add features on the go
- Onboard new users fast

03

EVERYWHERE

- Mac, Win, Linux
- Desktop, mobile, ...
- Real-time
- Work on any device

04

IMPROVES OVER TIME

- Seamless auto updates
- Grows on feedback of many
- Best of breed

OUR SAAS CHECKLIST

#1 The Fit



Solution? Flexible?



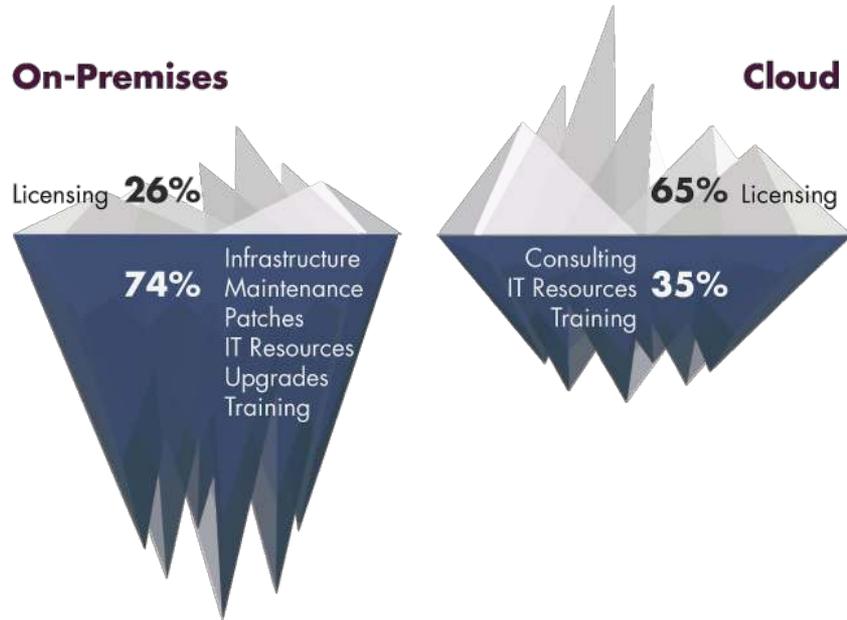
Is there a trial? See it in action!



Does it save you time/money?



#2 Cost / Profit



- Profit or Cost
- TCO (SaaS 2x lower TCO on average*)
- Opportunity cost

* Source: <https://thesaasreport.com/saas/>

OUR SAAS CHECKLIST

#3 Future proof



**SCALE
SEAMLESS**



**MODULAR
PRICING**



**FITS IN
OWN FUTURE**



**IMPROVES
OVER TIME**



#4 Data



Who owns the data?



Can I extract the data?



Where is it stored?

OUR SAAS CHECKLIST

#5 API



Can I programmatically interact?



Integration in company stack



Enrich your data

OUR SAAS CHECKLIST

#6 Docs & Support



Quality of the docs



Examples (code, tutorial)



How is support? (during & after trial)



OUR SAAS CHECKLIST

#7 Build vs Buy



Of companies struggle to find good developers



Say engineering time has become the constraint to innovate



Focus on core



Time to market



Limit maintenance

* Source: Stripe at SaaStr Europe 2018

THE SAAS CHECKLIST

1) IIT

2) COST / PROFIT

3) FUTURE PROFIT

4) DATA

5) API
6) DEC & SUPPORT

7) BUY VS BUILD

CUMULIO

Our SaaS Checklist



KAREL CALLENS

CEO & FOUNDER

WHERE ARE WE

CUMUL.IO IN 2018 & ONWARDS

+7000 dashboards. +13400 datasets. 120+ plugins running. Team has grown to 11. Presence in 14 countries. Quadrupled revenue in 2017 estimated to do x3 this year. Strengthened the integrated analytics offering. Launched the Cumul.io Academy. Unveiled developer.cumul.io. Rolling release 11xx+ . 5 new charts. Faster integration. Presence in NYC. Launched 5 new connectors. Two-way binding. 4 open job positions. Excited for the future.

VISION



DATA DRIVEN

Gut feeling in an ever-changing world is flawed.



BEST OF BREED

Business will keep moving towards best-of-breed solutions.



CLOUD IS STANDARD

Accessibility is key: any time, anywhere in the world and on any device



API WORLD

When data is disparate a good & open API is crucial



CLIENT INSIGHTS

Clients of software platforms nowadays expect information in a visual way



DEVELOPER

Developer time is scarce. Use it for your core offering



MISSION

Bring data driven decision
making to all, with an extremely
short time-to-insight

A SHORT RECAP

CUMUL.IO THROUGH TIME

Connect. Create. Integrate!



October 2015

Founded + supported by
startIt@KBC, Telenet
Kickstart & Imec



2016

COMMERCIALISATION

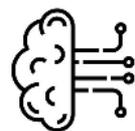
First clients & Internationalisation
BBNY



Q1 2017

INTEGRATION OFFERING

A Building block to add
dashboards to your
platform



Q2 2017

PLUGINS

Connect any datasource:
API, exotic DB's, across
datasources, ...

A SHORT RECAP

CUMUL.IO THROUGH TIME

Connect. Create. Integrate!



Q3 2017

ACADEMY

The go to place to get up and running in a jiffy



Q4 2017

INVESTMENT

SMARTFIN

Strong believers in Cumul.io, enabling growth onwards



Q2 2018

DEVELOPER.CUMUL.IO

Our API completely documented with code samples in 5 languages



Today
Q3 2018

Excited for the future!

WHERE ARE WE

FUN FACTS



+7000

DASHBOARDS

x3 compared to last year
public & secure



+140

CLIENTS

SMB, Enterprise,
Government



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COUNTRIES

BE, NL, US, UK, SE, DK,
FR, ES, IT, AUS, TR,
NZ, BR, BG

WE ARE HERE FOR YOU!

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MEET OUR AWESOME TEAM



BRUNO VERBRUGGEN
CUSTOMER RELATIONS



MIEKE HOUBRECHTS
MARKETING



YANNICK CRABBE
FRONTEND



SHUBHAM SHRIVASTAV
PLUGINS



NATALIA DEINEHA
OUTBOUND SALES



HELA KACEM
INBOUND SALES



BRECHT DE ROOMS
FULL STACK



CHARLOTTE GREANT
BUSINESS DEVELOPMENT
NYC



THOMAS DE CLERCK
CCO & FOUNDER



KAREL CALLENS
CEO & FOUNDER



HAROEN VERMYLEN
CTO & FOUNDER



JOIN OUR TEAM



PRESALES & CUSTOMER SUCCESS

A jack of all trades combining
data, dashboards, and a
customer-centric mindset.





JOIN OUR TEAM



SOLUTIONS ENGINEER

A data wrangler that makes it happen , no-nonsense & client focused





JOIN OUR TEAM



SALES EXECUTIVE

Always sharp & with an
internal compass set on the
creation of opportunities





HAROEN VERMYLEN

CTO & FOUNDER

THE ROAD AHEAD

CUMUL.IO PRODUCT ROADMAP

Rolling release 1126+ . Better APIs.
Improved analytical power. Easier data
integration. Excited for the future.

442

tested & deployed releases

LET'S REWIND

Plugin API **128 plugins up & running**

Flexible data adapter to your own APIs & (exotic) data stores

Designer UI / UX

Revamped Hierarchy Editor, Template Dashboards, Undo, 7 new Chart Types

Metadata Synchronization

Automatic dataset column structure synchronization

Aggregation Pushdown

Query Performance Booster

← → ↻ 🏠 Secure <https://academy.cumul.io> ☆

 **Cumul.io** Academy Getting Started API Docs Log In Try for free

Hi. What do you want to learn?

🔍 Search for courses, questions, lessons...

Popular: Teamleader Dynamic filter Hierarchy Item settings Coordinates



16 LESSONS

Getting Started

Welcome to the Cumul.io Introduction Course! Follow our course, and you will become a master in the art of dashboarding. In this tutorial, we will take you through everything in the process...



Secure https://developer.cumul.io



Search

Introduction

Guides

Dashboard Integration

Quickstart

Step 1. Generate an authorizat...

Step 2. Embed the dashboard i...

Next steps

Related topics to integration

Add filters

Viewer metadata

Set language

Set screenmode

Set loader style

Chart integration

Related topics

Interacting with data

Quickstart

! You need an **API key & token**. Create this pair in Cumul.io in your [profile settings](#).

Integrating a dashboard in your own application/platform is a simple two-step process, with a server-side and a client-side action.

- 1 Generate an authorization token (server-side)
- 2 Embed the dashboard in your own application/platform (client-side)

Step 1. Generate an authorization token

In this step, your server-side code makes an API request to retrieve an authorization token. The result of this request is a *key/token* combination that will be used to in [step 2](#) to securely embed the dashboard in your application/platform.

The API request, is a *'create'* request for an **authorization**. In this example we set an *expiry* date and define the *securables* (the dashboard and the datasets used in the dashboard) that we grant access to.

Property	Description
type	temporary Use the value 'temporary' for integrating a

curl Node.js PHP Java .NET

Replace with your API key & token, an expiry moment of choice, the id of the dashboard & the id's of the datasets used in the dashboard

```
const Cumulio = require('cumulio');
var client = new Cumulio({
  api_key: '< Your API key >',
  api_token: '< Your API token >'
});

let promise = client.create('authorization', {
  type: 'temporary',
  securables: [
    '< dashboard id >',
    '< dataset id of a dataset used in the dashboard >',
```

← → ↻ 🏠 Secure | https://status.cumul.io ☆

 Cumul.io Status

All Systems Operational

Systems

Designer <small>app.cumul.io</small>	Operational
Core API <small>api.cumul.io</small>	Operational
Integration API <small>cumulio.min.js via CDN</small>	Operational
Web <small>cumul.io</small>	Operational
Developer <small>developer.cumul.io</small>	Operational



Pipedrive



HubSpot



Asana



Exact Online



Yuki



AWS Redshift



PipelineDB



AWS Athena

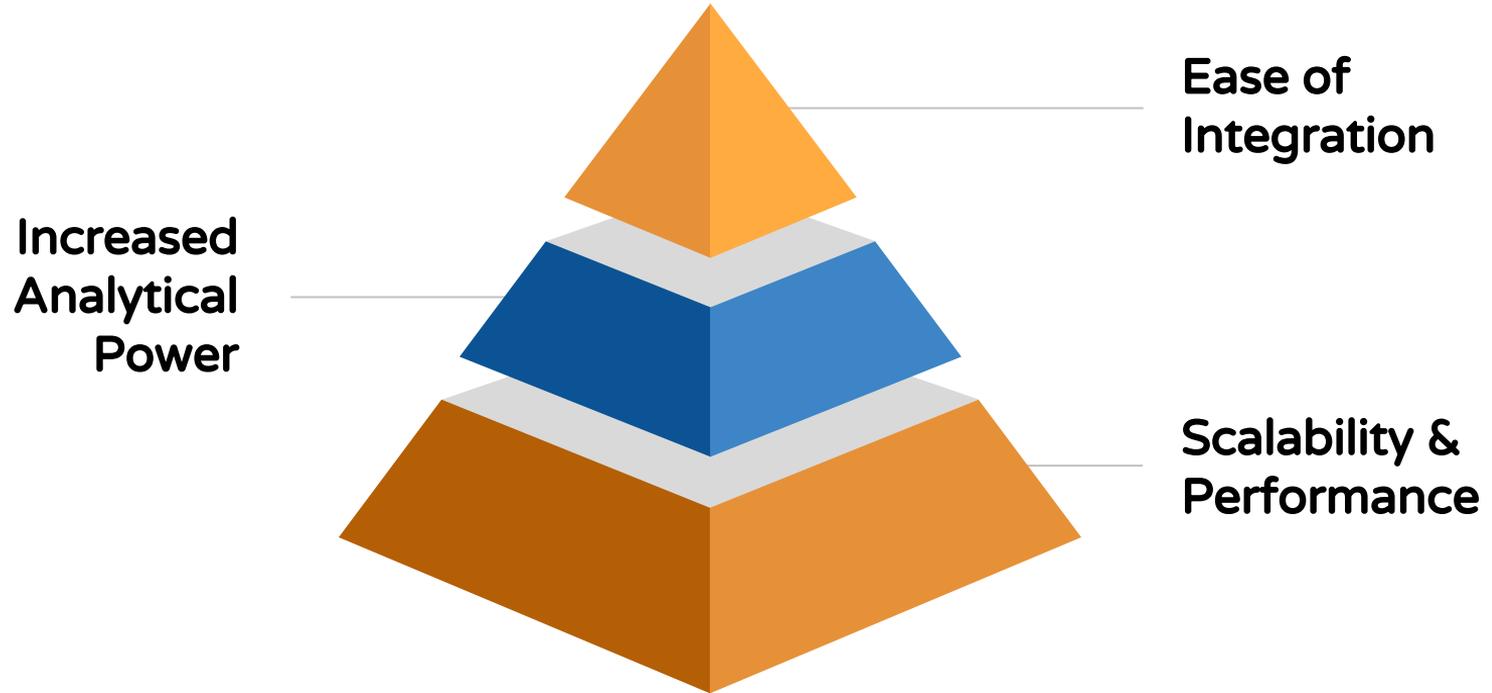


BigQuery

2018 – 2019

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3 MAIN FOCUS AREAS

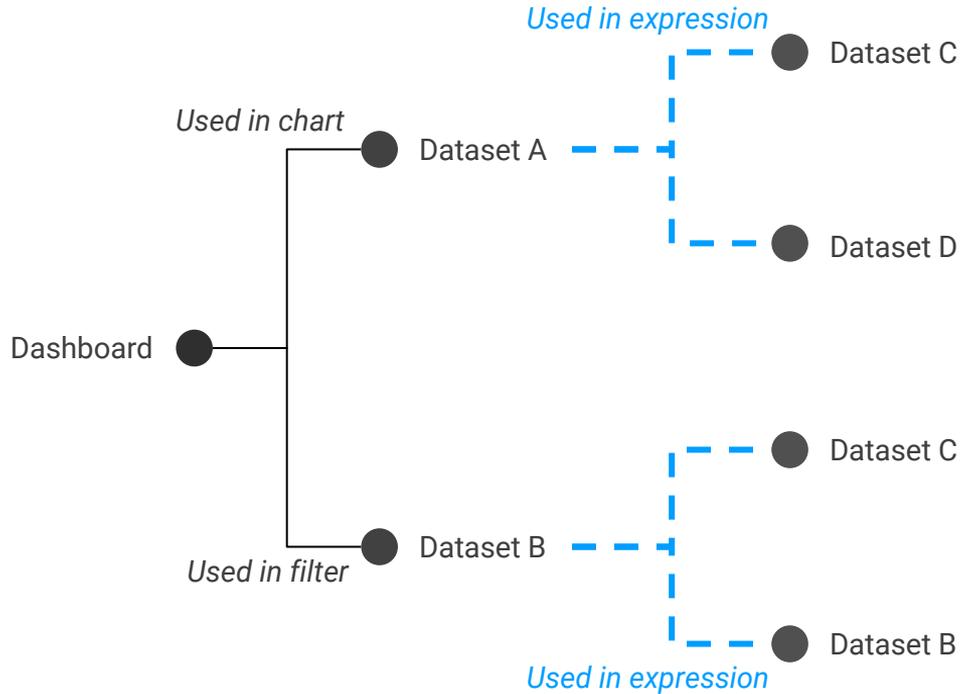


2018 – 2019

Ease of Integration

Dependency Management

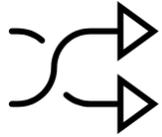
Accurate Metadata Dependency Graph



Soon

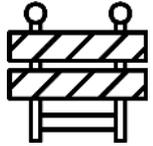
Integration Improvements

Integrate by name, version & end-user



Support multiple environments

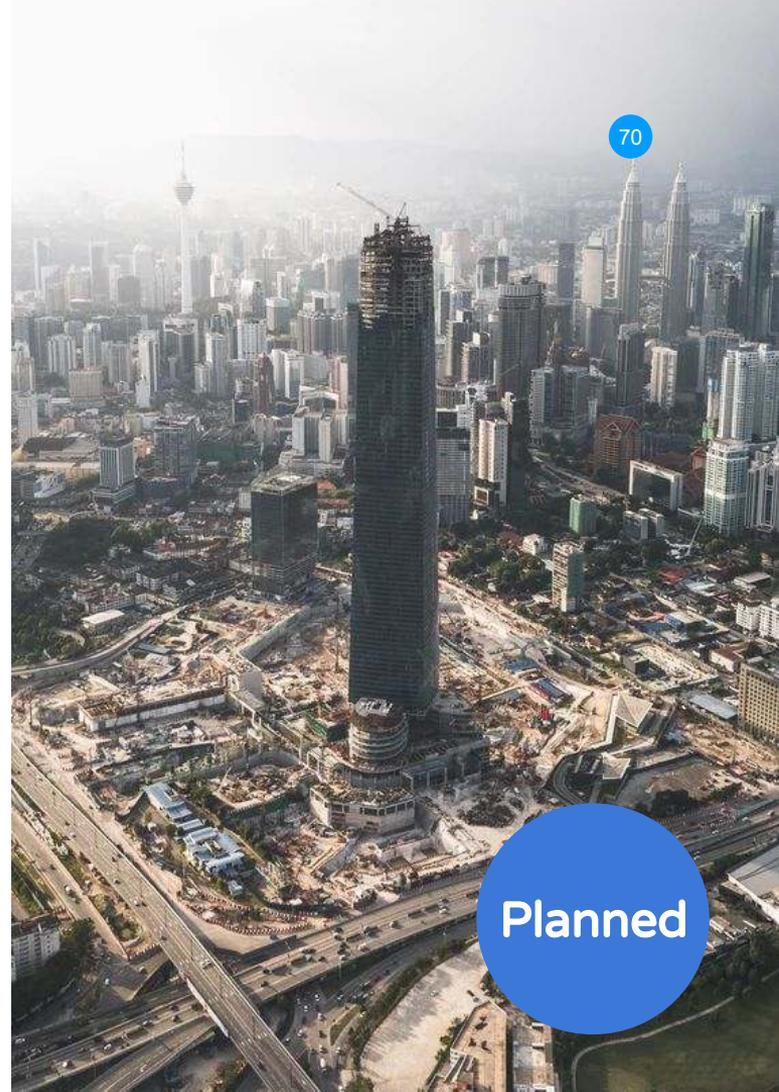
Work with your version control & deployments



'In-production' protection



Dynamic dashboard router



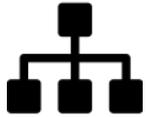
Plugin Improvements

Plugin spec v2

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Logging & Monitoring



Plugin Hierarchy



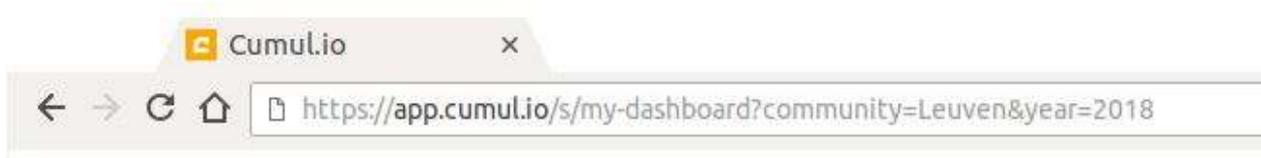
✓ Plugin Webhooks

Soon

URL Filtering

'Lightweight' integration ~ manipulate filters via URL

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Planned

2018 – 2019

Increased Analytical Power

Post-aggregation

More advanced aggregations and windowing functions

- What is the **average maximum** traffic jam length per day?
- What is the **average % increase** of subsequent measurements of a sensor?
- What is the **cumulative** number of sign-ups?
- What is the **week-over-week % change** of 'actual hours billed' (from dataset A) vs. 'budgeted hours' (from dataset B)?

Upcoming

Timezone Improvements

Work hassle-free with complex mixed timezone data



'Organization Timezone'

Aggregate data across a single timezone to get consistent reporting



Local File Upload Timezone Recognition



Timezone-aware Derived Columns

Format dates & times in a fixed or dynamic timezone



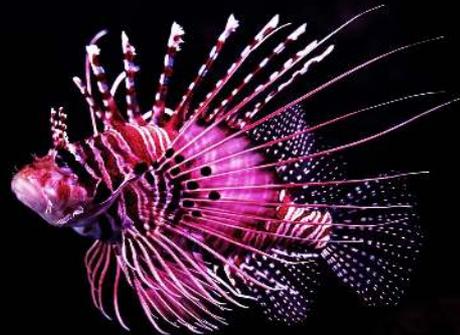
Dashboard Improvements

Export with
Runtime Filters



Continually

- ✈ New charts
- ✈ Designer UX



Linked Filtering

Upcoming

2018 – 2019

Scalability & Performance

Multi-region deployment

Decreased latencies to load dashboards worldwide



Currently:

- Dublin, Ireland + Frankfurt area, Germany

Future:

- Ohio, USA + Oregon, USA
- CDN at all AWS Edge locations for 'published' dashboards

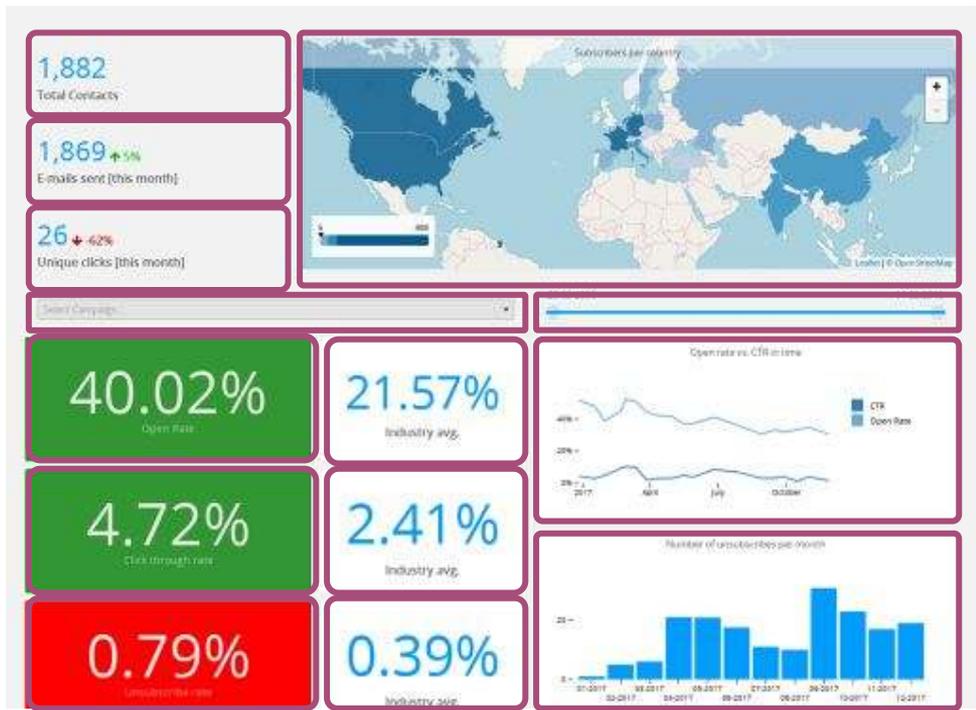


✓ **Dedicated VPC**



Grouped Queries

In-memory caching + statistical optimization of queries



= 14 subscriptions
= 14 SQL queries

Planned

Grouped Queries

In-memory caching + statistical optimization of queries



= 3 subscriptions
= 1 SQL query

Planned

Follow our Journey

<https://roadmap.cumul.io>



Don't underestimate the
compounding awesomeness
of continually fixing
small broken things.

“



Thanks!

From Unsplash



Cumul.io